

Bellevue Mansions

Tpas Independent Tenant and Resident Advice for Bellevue Mansions We are
here for you!

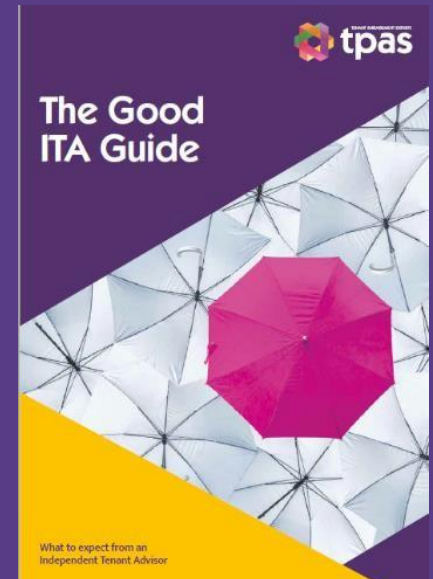
Tpas have been appointed as the Independent Tenant and Resident Advisor for the proposed Bellevue Mansions redevelopment project. Our appointment was made in partnership by Hyde and some of your fellow residents from the steering group.

Our aim is to provide independent advice about the proposals for this to all affected residents. We recognise this may be a stressful time for people and we are here to help.

want to know more? Read on

Who are Tpas?

We are a national resident engagement organisation who have over 30 years of experience helping residents make sure that their voice makes a difference in the social housing sector.



We have considerable experience of acting as an Independent Tenant and Resident Advisor (ITRA) in London and across the country where social landlords are consulting their residents on proposed redevelopment of their estates.

Why have Tpas been appointed?

Hyde Housing are looking at redeveloping the estate and providing newly built housing in the area. Its preferred option will involve the demolition of Bellevue Mansions, rehousing its tenants and compensating leaseholders for the loss of their home.

Most Housing associations source additional funding for Housing development from government grants which in London are allocated by The Mayor's Office. Housing associations have to follow the Mayors' good practice Principles to access this funding,



A Key Principle is that all directly affected residents have to be balloted on redevelopment proposals that involve demolition of existing homes and a majority of these affected residents have to vote in favour of what is proposed in order for them to go ahead. This means that for this project a majority of affected residents will have to vote in favour of Hydes proposals for Bellvue Gardens

The Mayor's guidelines also say that the landlord has to appoint an Independent Tenant and Resident Advisor to support affected residents by providing them with independent advice during the process.

What will Tpas be doing?

Our job as the independent advisor is to provide all residents with independent advice from

experienced housing professionals about what the proposals mean for them, what their options and rights are and how the ballot process will work. We will ensure all information given to residents is accurate and covers all the important issues. It is also our job to support and advise resident representatives who are working with Hyde on what is proposed.

So, what does this mean for me?

If you have a question about the process and how it will affect you, you can get in contact with us, and we will arrange to speak to you in person or however you prefer and we will give you our independent view and any advice that we think you need.

This may be about your housing options, your rights, what something in the proposals means or how it affects you or really anything you want to know. If we don't know the answer, we will find out for you. We are also happy to help you speak to Hyde about any issues or contact them on your behalf if you want us to. Any conversations that you have with us are confidential and we will only discuss any matters you raise with Hyde, or anyone else, with your permission.



In addition, if we are feeding back resident views or concerns to Hyde more generally this is always done anonymously.

You can also be confident that any consultation material you receive from Hyde will have been scrutinised by us for accuracy and fairness and we will be advising your resident representatives on any issues they work with Hyde on.

It is our job to be independent and so we are neither for nor against the proposals put forward by Hyde. Our main concern is to provide all residents with the Information and advice they need to understand what is proposed and how it may affect them.

We are here to give advice to all affected residents which means Hyde tenants, leaseholders and tenants of private landlords and we want to hear from you.

How can we contact you?

You can get in touch with us in the following ways:



Freephone: 0800 731 1619

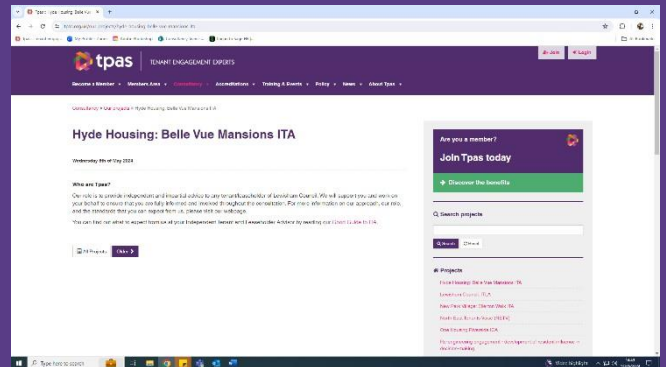


Email: bellevueresidentadvisor@tpas.org.uk

We will then contact to arrange to speak to you either on the phone or in person or however you prefer.

As well as getting in contact you can tell a member of the Hyde team that you would like to speak to us and we will be in touch or if you see us out and about on the estate or at an event just say hello and we will be happy to talk to you.

We will also have a website that you can go to where we will be posting regular information about the project, answers to questions we are frequently asked by residents and useful information we think people may wish to know, in terms of their rights and options. It will also have information about how you can get involved in consultation activities.



The link for the website is below or you can scan the QR code:

<https://www.tpas.org.uk/our-projects/hyde-housing-belle-vue-mansions-ita>

We will be regularly updating our website so we would advise visiting it regularly to see what is there and what is new.

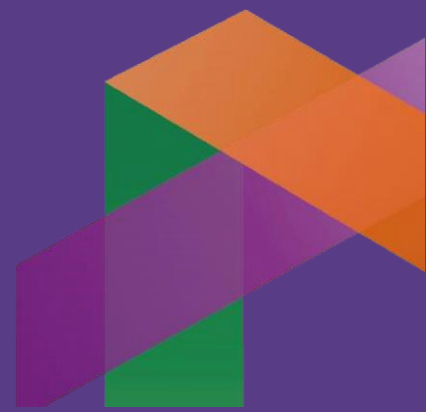
Right on your doorstep

Having just been appointed we are now busy gathering all the information we can about the estate and what is proposed.

Our first priority is to speak to as many residents we can in Bellevue Mansions to find out what they are thinking and feeling about the project and get an idea of peoples concerns and the issues that are important to them. We want to do this as soon as we can and to get to know the residents who are affected.

So we are proposing to do some door knocking starting on the 23rd and 24th of May and then possibly do some follow up door knocking the week after to try to speak to as many people as we can. So please listen out for us knocking and if a particular time is better for you, please just ring our freephone number to tell us on 0800 731 1619.

In any event if you have any comments questions or concerns just get in contact and we be in touch, usually within 24 hours.



Meet the team

Your Independent Advisors



Dave Smethurst



Matthew Wicks

To find out more Tpas ITA services, you can visit our website here:
<https://www.tpas.org.uk/independent-tenant-advice-service>

A reminder on how to contact us:

Freephone: 0800 731 1619

Email: bellevueresidentadvisor@tpas.org.uk

Web:

<https://www.tpas.org.uk/our-projects/hyde-housing-belle-vue-mansions-ita>

